

PERSONAL INFORMATION

Hasan Mansur

PhD Accounting | EFQM Assessor



 Omar Al-Mokhtar str., Irbid, 21110, Jordan
 +962 2 7404610  +962 79 5061293
 has976@yahoo.com , hasman976@gmail.com
 Website  has976
 Face time: has976@yahoo.com ,  What up: +962795061293
 Sex Male | Date of birth 04/01/1976 | Nationality Jordanian

JOB APPLIED FOR
POSITION
PREFERRED JOB
STUDIES APPLIED FOR

- Accounting, Development Field & capacity building and Service Delivery Improvement
- Researcher, Lecturer & Trainer, Assessor and Senior Accountant
- Lecturer & Trainer, Senior researcher, Senior Accountant, , Lead Auditor (Assessor)

EDUCATION

- PhD Accounting – Szent Istvan University, Hungary | Funded by Tempus Public Foundation EU
- M. A. in International Management –Ludwigsburg University, Germany (GPA 1.79) | DAAD
- Master in Accounting - Yarmouk University, Jordan (GPA 80.9%)
- B.A in Accounting - Irbid University, Jordan (GPA 83.2%)
- General Secondary Certificate – Scientific Stream, Irbid Secondary School, Jordan (82.4)

WORK EXPERIENCE

2010- till now **Lecturer – freelance**

- **Institute of Banking Studies**, Jordan (www.ibs.edu.jo), Current
- **Yarmouk University**, Part timer (www.yu.edu.jo) – Former

Business or sector Training, Capacity Building, coaching & Education

2014-2016 **Lecturer**

Philadelphia University – Department of Accounting (www.philadelphia.edu.jo)

Business or sector Education

2007- 2012 **Head of institutional support department - MoPSD**

2016-2017

Ministry of Public sector development (MoPSD) , Jordan (www.mopspd.gov.jo)

- **Senior Researcher, Lecturer and team leader at Service Delivery Improvement Directorate (SDID)**
 - Preparing Studies Related with Simplification of Procedures and Improvement Services at Governmental Ministries and Departments
 - Managing & supporting partnership between MoPSD projects & UNDP funding
 - Leading of MOPSD pioneer projects for GOV. Performance improvement
 - Providing specific & detailed E-Gov. solutions based on ICT standards
 - Implement Service Delivery Improvement law in the governmental institutions, Evaluating Institutional Performance using suitable tools
 - Conducting Stakeholder Analysis to identify their needs
 - expectations and roles in service improvement, Implementing Client Voice measurement tools like focus groups, client surveys and structured interviews, Reviewing and mapping Service Procedures to get acquainted with the service
 - Setting Service Standards; and Perform studies and research as required by supervisor
- **Senior Accountant at Accounting Division**
 - Preparing Financial summaries
 - Preparing Bank Reconciliation
 - Preparing Monthly Financial Position
 - Follow up Related Accounts with Central Bank of Jordan and Ministry of Finance

- Preparing Remittances to General Budget Department
- Preparing the Annual Capital and operation Budget

Business or sector Development & capacity building, Restructuring & Streamlining, Coaching

2003- 2007 **Auditor**

Yousef Hamid Office for Auditing and Accounting

- Audit On Private Firms, Charities, Hospitals & Private Schools
- Accounting Tasks
- Taxation
- Consulting services in Accounting

Business or sector Auditing, Accounting & Financial consulting

1998-2002 **Banker**

▪ **Arab Bank, Jordan (www.arabbank.com)**

- Accounting Department
- Deposit Department
- Customer Relation Officer

Business or sector Banking

TRAINING

2012- 2015 (Germany)

- Capacity Works - The Management Model for Sustainable Development in Eschborn, Germany. Held by GIZ

2007-2017 (MoPSD)

- Business Process Re-engineering (BPR), Held By USAID
- Customer Satisfaction Survey Toolkit, Held by USAID
- Strategic Planning : A Tool for Enhancing Government Performance, Held by USAID
- ISO 9001:2008 – Lead Auditor, Held by UNDP
- Simplifications of Procedures Using the SDI Toolkit, Held by UNDP
- ISO 9001 Awareness, Held by UNDP
- Business Process Re-engineering (BPR), Held by UNDP
- Approved Mentor, Held by King Abdullah Center for Excellence KACE
- Managing Short Term Technical Assistant (STTA), Held by USAID
- Training of Trainers (ToT) , Held by USAID
- Translating Report into Action Plans, Held by King Abdullah Center for Excellence
- Bank Reconciliations in Governmental Accounting, Held by USAID
- Auditing Quality at holiday Inn , Held by luminous Brains Center
- Returning Expenses, Held by USAID
- Mystery Shopper Toolkit Workshop. Service Delivery Improvement (SDI) Toolkits
- Benchmarking Toolkit Workshop – Service Delivery Improvement (SDI) Toolkits
- Simplification of Procedures Using the SDI Toolkit Held by USAID

1998-2003 (Arab Bank)

- Basics in Bills of Exchange at Training Department (Arab Bank).
- Basics of Credit Facilities at Training Department (Arab Bank).
- Credit Facilities at Training Department (Arab Bank).
- Accounting Electronic Archives System at Training Department (Arab Bank).
- Forgery Examination on Signatures and Documents At T.D (Arab Bank).
- Internet, Microsoft Front Page and Microsoft Outlook.
- Credit Analysis at Training Department (Arab Bank).
- Credit Retail at Training Department (Arab Bank).
- Letters of Credit at Training Department (Arab Bank).
- Excellence in Customer Service at Training Department (Arab Bank).
- Promissory Notes at Training Department (Arab Bank).

PERSONAL SKILLS

Mother tongue(s) Arabic

Other language(s)	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken interaction	Spoken production	
English	C1/2	C1/2	C1/2	C1/2	C1/2
Name of language certificate					
German	A1/2	A1/2	A1/2	A1/2	A1/2
Name of language certificate					

Levels: A1/2: Basic user - B1/2: Independent user - C1/2 Proficient user
Common European Framework of Reference for Languages

Communication skills

- Good Communication Skills Gained Through My Experience as a Researcher, Assessor & Trainer
- Good Negotiation Skills Gained Through My Experience as a Researcher (Representative)
- Good Presentation Skills Gained Through My Experience as a Lecturer & Trainer

Organisational / managerial skills

- Leadership
- Project Leader (Responsible for a Team of 4 People)
- Trainer in Accounting and Managerial Topics (Responsible for a Trainees of 8 People at Least)
- Excellence in Preparation Financial Reports
- Very Good Knowledge of International Financial Reporting Standards (IFRS)
- Very good knowledge of service delivery improvement toolkit

Job-related skills

- Good Command of Quality Control Processes, Mentoring and Assessing

Computer skills

- Excellent Command of Microsoft Office™ Tools: Excel, PPT, Access, Word & Visio
- Very Good Command of ERP Programs: SAP
- Very Good Command of SPSS

Driving licence

- Category 3 (Jordanian Driving Licence)

ADDITIONAL INFORMATION

Publications

- The Expectation Gap between Auditors and Credit Officers in Jordanian Commercial Bank Published on Nov. 2013 at The Arab Journal of Accounting – University of Bahrain. Volume 16 No.2.
- The perceptions of credit officers towards external auditors: A case study from Jordan. Accounting and finance research, Vol 7 No.1, 2018. <https://doi.org/10.5430/afr.v7n1p237>
- How to Bridge the Audit Expectation Gap? Journal of Social Sciences (COES&RJ-JSS) | Centre of Excellence for Scientific & Research Journalism, COES&RJ LLC, Volume 7, Number 2, April 2018, <https://doi.org/10.25255/jss.2018.7.2.61.73>
- The Effect of Corporate Governance on the Financial Performance of Listed Companies in Amman Stock Exchange (Jordan). Journal of Advanced Management Science Vol. 6, No. 2, June 2018. <https://doi:10.18178/joams.6.2.97-102>
- Governance Assessment and Improvement Tool for Public Organizations in Jordan. IJRET: International Journal of Research in Engineering and Technology, Volume 07, Issue 07, July 2018 <https://doi.org/10.15623/ijret.2018.0707003>
- The main transition management issues and the effects of environmental accounting on financial performance – with focus on cement industry. Administrație Și Management Public, Volume 31, 2018,

[DOI: 10.24818/amp/2018.31-04](https://doi.org/10.24818/amp/2018.31-04) **Scopus Q1**

- A study on the relationship between internal and external audits on financial reporting quality. Management Science Letters, Vol. 10, [https://doi: 10.5267/j.msl.2019.10.001](https://doi.org/10.5267/j.msl.2019.10.001) **Scopus Q2**
- Forthcoming research "The Perceptions of External Auditors about the Influential Factors on Audit Fees: An Empirical Study from Jordan". Problems Perspective in Management, **Scopus Q3**
- Forthcoming research "Examining the Impact of Environmental Management Accounting Practices on Achieving Sustainable Competitive Advantages of Manufacturing companies in Bahrain. **Clarivate Analytics**

Conferences

- New Directions in Performance Accounting Held by: Bright Minds for Human Resources Development at Holiday Inn – Amman
- Critical Issues for Emerging Economics in Today's Business environment, Held by: The Faculty of Business at the University of Jordan

Memberships / Professional Certificates

- EFQM Assessor
- Lead Auditor, ISO 9001:2008 – SGS
- Approved Lecturer & Trainer at Institute of Banking Studies (IBS) – Jordan

Conferences – submission full papers and presentation

- International scientific conference, Geopolitical strategy in central Europe-University of Sopron/Hungary, 09/11/2017. ISBN 978-963-359-090-4
- Innovation as a driving force of sustainable development 4th VUA youth scientific session. Szent Istvan University, Faculty of economics and social sciences, 22/11/2017. ISBN 978-963-269-693-5
- International academic conference, Management, economics, business and marketing (IAC-MEBM)-Vienna, Austria 24-25/11/2017. ISBN 978-80-882303-04-9
- 2018 5th International Conference on Advances and Management Sciences (ICAMS 2018), Torino, Italy during February 11-13, 2018. ISSN 2168-0787
- International academic conference, Management, economics, business and marketing (IAC-MEM)-Budapest, Hungary 16-17/03/2018. "Proceedings of IAC 2018 in Budapest", ISBN 978-80-88203-05-6
- Contemporary issues in theory and practice of management CITPM 2018, 2nd international conference. Czestochowa – Poland, ISBN 978-83-65951-12-0
- 8th International Conference on Management 2018, "Leadership, Innovativeness and Entrepreneurship in a Sustainable Economy" ICOM 2018, Institute of Sociology and Psychology of Management, Faculty of Management, Czestochowa University of Technology, ISBN 978-89-75842-13-1
- 25th Anniversary of the Doctoral School of Management and Business Administration, Szent István University, Business and Management Sciences: New Challenges in Theory and Practice. 25-26th October 2018. ISBN 978-963-269-781-9
- International conference on management entitled "People, Planet and Profit: Sustainable business and society, ICoM 9th, 13-14th June 2019, SZIE. ISBN: 978-963-269-836-6, DOI: 10.17626/dBEM.ICoM.A00.2019

Teaching and Courses Coordination

- Accounting principles
- Intermediate accounting
- Financial statement analysis
- International financial reporting standards IFRS
- Accounting in banking and Financial institutions
- Financial accounting and reporting
- Advanced Excel & Pivot Tables in Accounting
- Advanced Excel Applications in Accounting and finance
- Human Resource Accounting
- Managerial Accounting
- Accounting for Government and non-profit organizations
- Accounting theory

References

- Prof. Dr. Turki Alhmoud. Professor at Yarmouk University, Faculty of Economics and Administrative Sciences – Department of Accounting. Mobile: +962 79 5773910, E-mail: Alhmoud@yu.edu.jo
- Prof. Anita Tangl. Professor at Szent Istvan University, Faculty of Economics and Social sciences. Head of Department of accounting. Mobile: +36 202 635798, Email: Tangl.Anita@gtk.szie.hu
- Prof. Dr. Gerd Schweizer, Professor at Pädagogische Hochschule Ludwigsburg (University of Education/Ludwigsburg) - Germany. E-mail: schweizer@ph-ludwigsburg.de
- Prof. Bader Obeidat, Professor at The University of Jordan. E-mail: b.obeidat@ju.edu.jo . Mobile: +962 772778877 | The British University in Dubai – Mobile: +971 509498929 E-mail: bader.obeidat@buid.ac.ae
- Mr. Omar Al-Sheshani. Training Division Head at Institute of Banking Studies. Mobile: +962 77 2456576, Tel: +962 6 5536395. E-mail: omar@ibs.edu.jo

Annexes

- Copies of Degrees and Qualifications;
- Testimonial of Employment or Work Placement;
- Publications or Research.